

# TRACS FLORIDA NOW PROVIDES REMOTE SUPPORT!

## HOW SECURE?

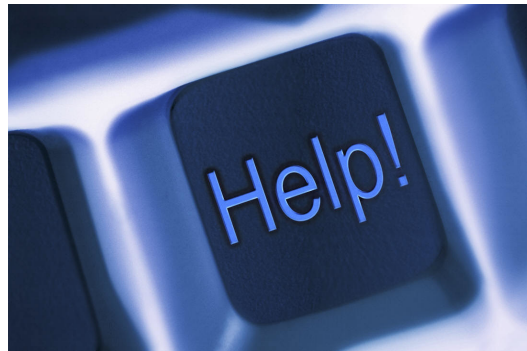
Our top-notch remote log-In provider offers an automatic firewall traversal without the need for configuration

## BENEFITS

- Secure
- Free
- Easy

## WHY DO WE OFFER THIS?

Because we understand that faster response times and faster resolutions leads to more satisfied customers... and we want you to be happy!



## *Simpler Is Better!*

- Save Time
- Reduce Stress
- Receive Hands-On Support
- From Anywhere

## WHAT ARE THE REQUIREMENTS?

- ALL YOU NEED IS A COMPUTER WITH AN INTERNET CONNECTION.

## HOW DOES IT WORK?

- CONTACT THE TRACS SUPPORT TEAM. WE WILL HELP YOU CONNECT THROUGH OUR REMOTE VENDOR'S SECURE WEB SITE. IT'S THAT SIMPLE.

## WHAT ABOUT FIREWALLS?

- FIREWALL OR NO FIREWALL, IT DOES NOT MATTER. OUR REMOTE SERVICE IS DONE THROUGH A WEB SITE VERSUS A SEPARATE APPLICATION WHICH REQUIRES DOWNLOADING AND SPECIAL ACCESS.



# TRACS FLORIDA SUPPORT JUST GOT BETTER – TRY OUR NEW REMOTE-IN SUPPORT!



## SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support

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